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Capabilities Statement

Services Allcom Provides

Business Consulting

- Business needs analysis
- IT strategy planning
- IT Management Services
- Business Continuity Planning
- Managed Services/Outsourcing Analysis
- Feasibility studies, Solution Evaluation & designing pilot projects
- Project Management

Professional Services

Each of Allcom's Professional Service areas encompass the following:

- Auditing
- Design
- Supply
- Implementation
- Maintenance/Administration
- Technical Documentation
- Training
- Sociability Testing & Capacity Planning

Support & Managed Services

- Remote network, server & systems monitoring, & management services
- Configuration and Change management
- Outsourcing services, covering all areas of IT infrastructure
- Help desk and Onsite support services
- Mobile Device Management (MDM)

IT Procurement

- Products
 - Supply of Hardware and Software
 - Direct Vendor Relationships
 - Supply Chain Management
- Systems Configuration Centre
 - Configuration
 - Imaging
 - Staging



Client Profile

Government



Departments

Agencies

Education

Councils

Hospitality



Finance



Health

Commercial

Mining & Manufacturing



Agri-business



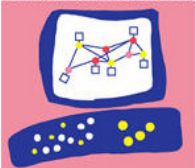
Development, Building & Construction



Contract No. 2020 Contract No. 2360 Contract No. 2846



invent



Premier Certified Partner

Specialisations

- Collaboration
- Borderless Network
- Digital Media
- TelePresence

Gold Partner

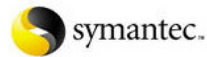
Specialisations

- XenDesktop
- XenServer
- XenApp
- NetScaler/Branch Repeater
- Access Gateway

Silver Partner

Specialisations

- Exchange
- Windows Server
- SQL
- Forefront



SERVICE DESK

- Citrix Certified Associate (CCA)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Network Associate Voice (CCNA Voice)
- Microsoft Certified Professional (MCP)
- Microsoft Certified Systems Administrator (MCSA)
- A+ - Hardware and Software
- Network+ - Network Administration
- Information Technology Degree Qualification
- Apple Certified Support Professional

LAN

- Microsoft Certified Systems Associate (MCSA) (Security)
- Microsoft Certified Professional (MCP)
- CompTIA A+ Operating System Engineering
- Microsoft Certified Systems Engineer (MCSE)
- Certified Citrix Administrator (CCA)
- Certified Citrix Enterprise Administrator (CCEA)
- ITIL Foundation Certificate
- Information Technology Degree Qualification
- VMware Certified Professional (VCP)

CONV

- Austel Cabling License
- Cisco Certified Internetwork Professional (CCIP)
- Cisco Certified Internetwork Expert (CCIE) #14379
- WatchGuard Certified System Professional (WCSP)
- WatchGuard Certified System Professional - Firebox Vclass (WCSPV)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Design Professional (CCDP)
- CCNP Voice (Formerly known as CCVP)
- Cisco Certified Security Professional (CCSP)
- Cisco Sales Expert Certification
- Cisco Wireless LAN Support Specialist Certification
- Cisco Wireless LAN Sales Specialist Certification
- Cisco Firewall Specialist
- CQS- Cisco IDS Specialist
- CQS-Cisco VPN Specialist
- Checkpoint Professional CCSP
- Information Technology Degree Qualification
- Engineering Technology Masters Qualification
- Cisco VOICE (CVOICE)
- Cisco IP Telephony (CIP Telephony)
- Unified Communication Systems Engineer(UCSE)
- CQS-Cisco IP Telephony Design Specialist
- CQS-Cisco IP Telephony Support Specialist
- CQS-Cisco Wireless LAN Design Specialist
- CQS-Cisco Wireless LAN Support Specialist