

## Allcom Networks Pty Ltd

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## Services Allcom Provides

### Business Consulting

- Business needs analysis
- IT strategy planning
- IT Management Services
- Business Continuity Planning
- Managed Services/Outsourcing Analysis
- Feasibility studies, Solution Evaluation & designing pilot projects
- Project Management

- **LAN Technologies:**
  - LAN/Desktop Services
  - Server Based Computing/Thin Client Technologies
  - Messaging and Web services
  - Server and Systems
  - SOE development
  - SAN and NAS Storage Solutions

- **IP Communications Services**
  - IP Telephony
  - Unified Voice Messaging
  - Call Centre Solutions
  - Billing systems
  - Video Conferencing
  - Routing Switching and Wireless Networking Services
  - Security Services
  - Virtual Private Networking
  - IT Facility services

- Remote network, server & systems monitoring, & management services
- Configuration and Change management
- Outsourcing services, covering all areas of IT infrastructure
- Helpdesk services
- Onsite support services

Each of Allcom's Professional Engineering Service areas encompass the following:

- Auditing
- Design
- Supply
- Implementation
- Maintenance/Administration
- Technical Documentation
- Training
- Sociability Testing & Capacity Planning

Professional Engineering

### Support & Managed Services

## IT Procurement

- **Products**
  - Supply of Hardware and Software
  - Direct Vendor Relationships
  - Supply Chain Management
- **Systems Configuration Centre**
  - Configuration
  - Imaging
  - Staging

## Client Profile

### Government

- Departments
- Agencies
- Education
- Councils

### Hospitality

### Finance

### Health

- Complete Outsourcing of IT Infrastructure
- Professional Engineering (all areas)
- Security and Network Engineering
- Business Consultancy Services
- Network Engineering Services
- Reactive Support Contracts
- Wireless Engineering
- IP Communications
- Managed Services

## Accreditations



Premier Certified Partner

**Citrix**

**VMware**

**Microsoft**

**HP**

**Check Point**

**Nokia**

**RSA**

**Software:**

- Symantec
- Veritas
- CA
- McAfee

**Hardware:**

- Linksys
- IBM
- APC
- WYSE

### Premier Certified Partner

Specialisations

- IP Communications
- Wireless LAN
- VPN/Security
- Routing & Switching

**Silver Partner**

**VIP Enterprise Partner**

**Certified Partner**

**Business Alliance Partner**

**Partner**

**Premier Reseller**

**Advantage Partner**

**Reseller**

**Reseller**



## Certifications

### HELPDESK

- Citrix Certified Associate (CCA)
- Microsoft Certified Professional (MCP)
- Microsoft Certified Systems Administrator (MCSA)
- A+ - Hardware and Software
- Network+ - Network Administration
- Cisco Certified Network Associate (CCNA)

### LAN

- Microsoft Certified Systems Associate (MCSA) (Security)
- CompTIA A+ Operating System Engineering
- Microsoft Certified Systems Engineer (MCSE)
- Certified Citrix Administrator (CCA)
- Certified Citrix Enterprise Administrator (CCEA)
- ITIL Foundation Certificate
- Certified Novell Administrator (CAN) 6.0
- iManage Certified System Engineer (ICSE)
- SCO Certified Unix System Administrator (SCO CUSA)
- Lotus Domino Administration 5.0
- Information Technology Degree Qualification
- VMware Certified Professional

### IP COMMUNICATIONS

- Cisco Certified Voice Professional (CCVP)
- Cisco VOICE (CVOICE)
- Cisco IP Telephony (CIP Telephony)
- Microsoft Certified Systems Administrator (MCSA)
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Design Professional (CCDP)
- Microsoft Certified Systems Engineer 2000 (MCSE)
- Unified Communication Systems Engineer (UCSE)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Internetwork Professional (CCIP)
- Cisco Certified Internetwork Expert (CCIE) #14379
- Austel Cabling License
- CQS-Cisco IP Telephony Design Specialist
- CQS-Cisco IP Telephony Support Specialist
- CQS-Cisco Wireless LAN Design Specialist
- CQS-Cisco Wireless LAN Support Specialist
- Information Technology Degree Qualification

### SECURITY

- WatchGuard Certified System Professional (WCSP)
- WatchGuard Certified System Professional - Firewall Vclass (WCSPV)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Security Professional (CCSP)
- Cisco Firewall Specialist
- CQS- Cisco IDS Specialist
- CQS-Cisco VPN Specialist
- Checkpoint Professional CCSP
- Information Technology Degree Qualification
- Juniper Networks Certified Internet Associate (JNCIA-SSL)
- Juniper Networks Certified Internet Associate (JNCIA-IDP)
- Juniper Networks Certified Internet Associate (JNCIA-FWV)
- Information Systems Security (INFOSEC) Professional
- Certified Information Systems Security Professional (CISSP)

